

FAQ

CAPITAL CREDIT RETIREMENT CHECK

Why did Sierra Electric Cooperative, Inc. send me this retirement check?

You have received this check either because you were a member of Sierra Electric Cooperative, Inc. during the time these capital credits were allocated or you are the beneficiary of a deceased Sierra Electric Cooperative, Inc. member.

What are Capital Credits?

Each member (customer) of the cooperative accumulates equity in the cooperative when they pay their energy bill each month. Margins in excess of the cost to serve members are utilized as operating capital. When the cooperative realizes a positive margin above and beyond operating expenses, the margins are allocated through a capital credits system according to each member's usage. Capital Credits are refunded (retired) periodically when the Board of Trustees determines that it will not jeopardize the financial condition of the cooperative.

I am no longer a member. Can I request a full refund of the capital credit account?

No, the only condition for considering a full refund of a capital credit account is as an estate payout to a legal representative of a deceased member's estate, if approved by the Board. Also, see Account Balance Information paragraph for restrictions on amount retired.

I am an active member. Can I apply the check to my electric bill?

Yes, you may endorse the back of the check and send it back with instruction to apply to your account. Please have your account number available so it is properly credited.

The check is expired. Can I get a new one?

Yes, if the check expired, please send it back to us and we will re-issue the check.

Account Balance Information

Your account balance is comprised of allocated patronage capital credits from Sierra Electric Cooperative, Inc. plus those allocated to Sierra Electric Cooperative, Inc. from Tri-State G & T. Sierra Electric cannot pay Tri-State G & T allocations until Tri-State G & T retires the allocations. Therefore, the account balance is not a true reflection of the amount available for a full retirement refund, if requested from deceased member's estate and approved.



Sierra Electric
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"Owned by Those We Serve"

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